



## Return Policy

- Merchandise is only available for return and or exchange if it is in resealable condition with tags attached to the merchandise.
- All returns and exchanges must be accompanied by a sales receipt and be within 60 days.
- Clearance items, Girl guides to scouting, journey's and like items are non-refundable. Activity sets are also non-refundable.
- Cash / check refunds of \$25 or more will be submitted to the council's finance department who will issue a refund check to the customer. Checks will be printed with in 7 to 10 business days.
- All purchases via credit card must be credited back to the original credit card. A GSLPG gift card can also be issued for a store credit.
- Once badges have been opened, patches or like items have been placed upon the uniform etc. those items are not available for return or exchange. (No exceptions)
- Hats. Hosiery items, CD's can only be exchanged if manufacture defective.
- Please note that in accordance with GSUSA we will apply a 10% restocking fee to all items returned or exchanged due to no fault of council or manufacture.

*\*Returns on merchandise ordered directly from the online council shop GSUSA / or other like councils will not be accepted in council shop. All online orders must be returned via the process outlined by GSUSA on their website.*

**All dollars generated from purchases at your council store remain in your council to help provide programs and services to GSLPG Girl.**